

Tripscapers Africa | Salaama Villas

Company Registration No. 80034692458113

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TRIPSCAPERS AFRICA - TERMS AND CONDITIONS:

1. If your making enquiries, requesting for quotations or estimates or making accommodation bookings and any services rendered with/by/on behalf of Tripscapers Africa **MUST** have read and understood these terms and anything to be offered, the client/ agents are subjected to these terms.
2. A non-refundable booking fee/deposit of 20% plus the full amount due for gorilla/chimp permits if trekking, plus the full amount including taxes for the air travel portion where applicable, for each person is required when booking. This booking fee is accepted as part of the inclusive fare as specified in the Booking Confirmation Form or quotation as supplied ('the fare') and will only be refunded if the application cannot be accommodated.
3. No service is guaranteed unless and deposit payment is received and availability changes all the time and this will lead to change in quotation if anything has to be changed from the initial quote and itinerary. All extra activities / services where the office/ your guide was not involved in making such a decision, in case of anything happens or if the service does not meet your expectation, we as Tripscapers Africa are not legible to anything.
4. The full amount due by the Client (or Agent) shall be payable not less than four weeks prior to the date of departure. If the full amount is not paid in due time, Tripscapers reserves the right to treat the booking as cancelled. Bookings made within six weeks of the departure date must be paid in full immediately.
5. If a booking is cancelled, then, over and above such cancellation fees as each airline may charge, or for primate permits, and for which the Client/Agent will be liable, the following will apply;
 - a. Tripscapers shall retain the full booking fee/deposit as set out above, but any amount paid in excess will be reimbursed to the Client/Agent
 - b. Less than 1 month before departure, we shall retain the full booking fee/deposit and a cancellation fee will be payable equal to 40% for all the required service providers plus up to the full amount of the air ticket/permits
 - c. Less than a month prior to departure Tripscapers Africa shall retain the full booking fee/deposit and a cancellation fee equal to 60% of what is being charged by service providers plus up to the full amount of the air ticket/permits
 - d. Less than 2 weeks prior to departure we shall retain the full booking fee/deposit and a cancellation fee will be payable equal to 100% of the total trip cost plus up to the full amount of the air ticket/permits
6. Should a client fail to join a tour, or fail to use the accommodation/services booked by us on their behalf, for any reason, including delays for arrival flights in country, no refund or liability will be accepted by Tripscapers.

For Further Details: <https://www.tripscapersafrica.com> Email: info@tripscapersafrica.com / aidah@tripscapersafrica.com